

## IC Memorandum 14-22



Commonwealth of Kentucky  
Personnel Cabinet  
Department of Employee Insurance  
2<sup>nd</sup> Floor, State Office Building  
501 High Street  
Frankfort, Kentucky 40601

Website [kehpn.ky.gov](http://kehpn.ky.gov)

**To: KEHP Insurance Coordinators (ICs)**  
**From: Department of Employee Insurance (DEI)**  
**Re: Transparency Vendor for 2015**  
**Date: August 5, 2014**

As mentioned in IC Memo 14-19, the KEHP released early this year contracts for vendors to administer multiple aspects of the plan. KEHP aims to provide you and our members with the best possible level of coverage, administration, and customer service. That's why we wanted you to be among the first to know that KEHP will continue to work with Compass Healthcare Advisers as the transparency vendor, effective January 2015.

The Compass SmartShopper program, formerly Compass ChoiceRewards, has been a strong partner with KEHP since our pilot program began in 2013. KEHP members are utilizing the service and providing positive feedback, generating financial savings to the plan and our members.

Compass announced this week the launch of their new, fully-mobile healthcare cost transparency website, [www.compassmartshopper.com](http://www.compassmartshopper.com), which offers:

- Access from any computer or mobile device
- Improved navigation with faster shopping experience
- Intuitive, Google-like search function
- Helpful member-specific alerts

You can review more information about the new vendors online including some initial frequently asked questions (FAQs) at [kehpn.ky.gov](http://kehpn.ky.gov). As this transition begins, our priority is to provide extensive, ongoing communications and assistance throughout the fall open enrollment period. This change does not impact the current 2014 plan year coverage or claims administration.

We will keep you informed as the wellness contract is awarded.

